

Complaint Report

Data for the month ending – 31st August, 2024

Sr.	Received from	Pending	Received	Resolved*	Total	Pending	Average
No.		at the			Pending	complaints	Resolution
		end of			#	> 3months	time^
		last					(in days)
		month					
1	Directly from	0	0	0	0	0	NA
	Investors						
2	SEBI	0	0	0	0	0	NA
	(SCORES)						
3	Other Sources	0	0	0	0	0	NA
	(if any)						
	Grand Total	0	0	0	0	0	NA

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Sr.	Month	Carried forward from	Received	Resolved*	Pending#
No.		previous month			
1	February 2024	0	0	0	0
2	March 2024	0	0	0	0
3	April 2024	0	0	0	0
4	May 2024	0	0	0	0
5	June 2024	0	0	0	0
6	July 2024	0	0	0	0
7	August 2024	0	0	0	0
	Grand Total	0	0	0	0

Trend of monthly disposal of complaints

*Inclusive of complaints of previous months resolved in the current month.

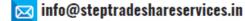
#Inclusive of complaints pending as on the last day of the month.

StepTrade Share Services Private Limited (Erstwhile Ace Share Services Private Limited)

CIN: U67120GJ1993PTC020569

3rd Floor, Narayana House(Barcelona House), Opp. Shellpump Road Sur No-128419, Plot No-4/9, Prahladnagar, Satellite, Ahmedabad - 380015







Trend of annual disposal of complaints

SN	Year	Carried forward fro	m Received	Resolved**	Pending##
		previous year			
1	2023-2024	0	0	0	0
2	2024-2025	0	0	0	0
	Grand Total	0	0	0	0

** Inclusive of complaints of previous years resolved in the current year.

Inclusive of complaints pending as on the last day of the year.

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